IMAT SOLUTIONS

IMAT Solutions Empowers Large East Coast RHIO HIE to Deliver on New York's Social Care Networks (SCN) Initiative

CUSTOMER PROFILE

A leading Regional Health Information Organization (RHIO) and Health Information Exchange (HIE) serving millions of Medicaid members across NY state. As a designated data and technology partner to one of New York's nine Social Care Network (SCN) Lead Entities, this RHIO is central to the state's vision of integrating physical, behavioral, and social care for improved health equity and outcomes.

THE CHALLENGE

Enabling Seamless Social Determinants of Health (SDOH) Data Exchange for SCN Success

With the launch of New York's Health Equity Reform (NYHER) 1115 Waiver and the establishment of SCNs, the RHIO faced a mandate to support a new, highly coordinated model of care. This required:

- **Identifying Medicaid members' unmet social needs** (e.g. food insecurity, housing instability, transportation barriers)
- **Connecting members to appropriate community-based services**
- **Ensuring data could flow securely and efficiently among healthcare providers, CBOs, and payers**
- **Supporting Medicaid reimbursement for HRSN (health-related social needs) services**

The RHIO's legacy infrastructure was not designed for the complexity and interoperability demands of SDOH data, which is often collected outside traditional clinical settings. Manual or siloed processes risked incomplete data, missed interventions, and inefficient reimbursement workflows. There was an urgent need for a standards-based, scalable solution to aggregate, normalize, and share SDOH data across a diverse ecosystem.

THE SOLUTION

IMAT Health Data Intelligence Platform – FHIR API-Driven SDOH Interoperability for SCNs

To overcome these data-sharing challenges, the RHIO leveraged IMAT Solutions' comprehensive FHIR platform, utilizing its sophisticated parsing and visualization capabilities to enable seamless SDOH data exchange for the SCN initiative.

KEY ASPECTS OF THE IMAT HEALTH DATA INTELLIGENCE PLATFORM INCLUDED:

- **Centralized SDOH Data Aggregation:** IMAT ingested, normalized, and validated SDOH data from a wide range of sources—including EHRs, CBO platforms, and screening tools—using HL7 FHIR standards, creating a unified, longitudinal member record.

◉ **FHIR API Interoperability:** The platform's standards-based FHIR APIs allowed real-time, bidirectional data sharing between the RHIO, SCN Lead Entity, healthcare providers, and CBOs, supporting both the receipt and propagation of SDOH information.

◉ **Granular SDOH Gap Identification:** IMAT enabled the identification of individual-level social needs for tracking interventions, and enabling targeted navigation to services like food assistance, housing support, and transportation.

◉ **Actionable Insights for Network Partners:** Secure dashboards and reports provided SCN participants with timely, role-based access to SDOH data, facilitating care coordination and closing gaps in social care delivery.

◉ **Workflow Integration & Prioritization:** The platform supported referral management, service tracking, and Medicaid reimbursement workflows, streamlining collaboration between clinical and community partners.

◉ **Continuous Monitoring & Performance Tracking:** Real-time analytics enabled the RHIO and SCN Lead Entity to monitor SDOH service delivery, outcomes, and equity metrics, supporting ongoing quality improvement and compliance with NYHER objectives.

THE RESULTS & IMPACT
Accelerating Health Equity and System Integration Across the SCN

By leveraging IMATs Health Data Intelligence Platform, the RHIO and its SCN partners achieved:

◉ **Expanded SDOH Data Sharing:** Real-time, FHIR-based interoperability enabled comprehensive SDOH data exchange across the SCN, breaking down silos between healthcare and social care providers.

◉ **Improved Member Navigation:** Proactive identification of social needs and streamlined referrals led to more timely connections to critical services for Medicaid members.

◉ **Enhanced Outcomes & Health Equity:** Integrated data and workflows supported measurable improvements in preventive care, reduced avoidable hospitalizations, and progress toward closing long-standing health disparities.

◉ **Sustainable Medicaid Reimbursement:** Accurate, timely SDOH data exchange facilitated appropriate payment for CBO-delivered HRSN services, supporting the financial sustainability of the SCN model.

◉ **Data-Driven Decision Making:** Network-wide analytics empowered leaders to allocate resources effectively, target interventions, and demonstrate impact to state and federal stakeholders.

CONCLUSION

IMAT Solutions — A Vital Partner in New York's Social Care Transformation

For this large East Coast RHIO and its SCN partners, IMAT has proven indispensable in operationalizing New York's vision for integrated, equitable care. By delivering robust, FHIR-based SDOH interoperability, IMAT Solutions enables the seamless collaboration required to address Medicaid members' social needs, improve outcomes, and realize the promise of the NYHER 1115 Waiver. As the SCN initiative scales, IMAT remains a trusted partner in advancing health equity and system transformation.

About IMAT Solutions

IMAT Solutions is a leader in real-time healthcare data management and interoperability. Our SaaS-based IMAT Intelligence platform empowers organizations to aggregate, analyze, and act on clinical and SDOH data with unmatched efficiency and compliance, supporting thousands of facilities and millions of patients nationwide. Learn more at **imatsolutions.com**.

To learn more about how IMAT Intelligence can help your organization close gaps in care and succeed in value-based programs, contact us:

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